

# Alaris mKit

---

## Release notes

version 2.0.0

Copyright © 2005 - 2026 Alarislabs Pte Ltd.  
All rights reserved.

The information contained in this document is the property of Alarislabs Pte Ltd. No part of this publication may be reproduced or copied in any form or by any means - graphic, electronic or mechanical including photocopying, recording, taping, or any other information storage and retrieval System - without written consent of Alarislabs Pte Ltd. No third party, organization or individual, is authorized to grant such permission.

# 1 Enhancements

The following enhancements and improvements have been implemented.

## Common features:

- The increased System throughput now ranges from 6,000 to 10,000 MPS (Messages per Second) at peak times.
- The user management interface has been redesigned. Now, users can register in the System when they receive an invitation link sent to their email address.
- There has been added a new FlashCall channel that serves to verify a user with a short incoming call to confirm their login to a website or application.
- A link to the API documentation has been added in the *Help* window.
- Support for WhatsApp Marketing Messages Lite API has been added.
- The ability to assign a user to multiple departments has been added.
- A method for obtaining all approved WhatsApp templates has been added to the omni API.
- References to time zones such as Etc/GMT have been removed from the interfaces to unify the list of time zones and improve the user experience with the System.
- The GET /templates request in the omni API has been updated: the channel field has been added for additional filtering by channel.
- *RPS limit* restriction has been added for *RCS capability check* broadcasts.
- In omni API for TTS, Voice, and FlashCall channels, the list of statuses coming to the Webhook URL has been updated.

## Client Portal:

- The *Call data records* interface has been added to view records containing detailed information on call attempts.
  - The ability to record and send voice messages from the *Conversations* interface has been added for the WhatsApp channel.
  - The *Conversations templates* interface has been renamed to *Quick replies*.
  - Files in message conversations can now be attached using the *Add Content* button on the toolbar.
  - The time that the System can take to process WhatsApp message statuses (TTL) has been changed as: 30 minutes for *Authentication* messages, 30 days for *Marketing* and *Utility* messages.
  - A mechanism has been added to check the content of WhatsApp templates before they are sent to the provider, thus reducing the number of template rejections and speeding up their approval.
  - Support has been added for WhatsApp templates to display Quality Rate, a quality rating based on user complaints, responses, and engagement.
  - The list of supported media file formats for uploading to the *Conversations* interface has been expanded.
-

- EDR records now display errors received with the *failed* status for synchronous APIs, and the *pending status expired* error received when the status waiting time expires.
- The mechanism for obtaining the number of recipients when creating a broadcast has been optimized.
- The list of supported languages for use in the TTS (Text-to-Speech) channel has been expanded.
- Support has been added for variables in the message constructor for the TTS (Text-to-Speech) channel.
- The *Part count* column, that displays the number of parts of a sent message, has been added to the *EDRs\Message records* interface.
- The ability to create broadcasts using the *Mobile Push* channel has been added.
- The ability has been added to sort attributes alphabetically within the service rate tree.

### BackOffice:

- The functionality for working with user notifications has been redesigned and improved. The *Notifications channels settings* and *Notifications settings* interfaces have been merged into the *Notification & Mail Settings* interface for configuring notification email templates and mail servers.
  - Reports have been added to display RPS (Requests per second) statistics: RPS by broadcast - a report on broadcasts for a selected period, and RPS timeline for broadcast - a report on a selected broadcast.
  - The ability to create entities with the *Credit note* type has been added to the *Printable forms* interface to generate credit note financial documents.
  - The *Voice call* resource and the *Dial code*, *Call Initiation*, and *Answered* attributes have been added for *Voice* channel rates. Call Initiation and Answered billing rules have also been added.
  - The Webhook URL has been hidden in the *Add sender* form for the RCS channel.
  - The ability has been added to create rates for a specific *Pricing category* value.
  - The ability has been added to create rates using the *Platform fee* resource.
  - The ability to send email notifications about a new Sender ID request has been added.
  - The fractional part of cost indicators in printed forms and the *Invoices and charges* interface has been increased to 4 digits.
  - The ability has been added to define the role of users who self-register on the portal in order to restrict data visibility.
  - The ability to hide the Client Portal *Invoices* interface has been added to the BackOffice *Companies* interface.
-

## 2 Fixed issues

### Common features:

- The issue that caused incorrect counting of characters and message segments has been fixed.
- Errors in sorting entities in all System interfaces has been fixed.
- *Traffic by client* and *Traffic by channel* reports have been updated, new RLS (Row level security) restriction rules for reports have been applied.

### Client Portal

- Now *Catalog* type WhatsApp templates of Gupshup provider are sent without an error.
  - EDR export from the EDRs interface has been fixed.
  - The contact import process has been optimized and the file processing algorithm has been improved: when uploading, empty lines in CSV, XLS and XLSX files are automatically deleted to improve import stability and data accuracy.
-