

Alaris mKit

Release notes

version 1.12.0

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1 Enhancements

The following enhancements and improvements have been implemented.

Client Portal:

- RCS support (RCS capability check) functionality as part of sending fallback broadcasts or launching a chatbot has been added to the Client Portal to exclude irrelevant contacts that do not have RCS support (capabilities).
- User companies can now self-register in the Client Portal.
- The ability to select scopes for working with contacts and launching broadcasts through OMNI API has been added to the Client Portal API Accesses interface.
- The ability to filter all columns has been added in the *Broadcasts* and *Templates* tabs of the Client Portal *Broadcasts* interface. Previously, filtering in the tabs was available only by the *ID* and *Broadcast Name* columns.
- New filtering model has been implemented in all Client Portal interfaces.
- Language code for all languages has been added to the *Language* drop-down list in the add/edit templates window of the Client Portal *Assets* -> *WhatsApp Templates* interface. This improvement will help clients specify the right language code while using API.
- Client Portal *2FA SMS* interface for managing 2FA integrations has been redesigned to improve the logic for creating these integrations.
- The possibility to pause and stop a broadcast in progress, and resume a paused broadcast has been added to the Client Portal *Broadcasts* >> *Broadcasts* interface.
- New access control model has been added for the new Client Portal interfaces. Also, review and revision of existing permissions have been performed.
- WhatsApp message constructor in the Client Portal *Chatbots* interface has been redesigned and enhanced.
- Intermediate broadcast status "SENT", which can be obtained between the "IN PROGRESS" and "COMPLETE" statuses has been added. This new status serves to indicate that the message was sent to the vendor and no errors were returned.
- Support for media files in WhatsApp carousel template has been developed.

BackOffice:

- New *Client SMPP connections* interface in the BackOffice *Settings* menu has been developed for managing client SMPP connections. The SMPP connections interface, intended for vendor SMPP connections, has been renamed as *Vendors SMPP connections*.
 - New *2FA SMS* interface has been added to the BackOffice *Settings* menu to manage 2FA integrations of all System owner clients. The enhancement was carried out as part of client self-registration support.
 - The logic for removing confirmation from a payment in BackOffice interface has been improved. Also, filling in the last payment confirmation date for unconfirmed payments has become mandatory, and now it is not possible to set it older than or equal to the payment date. On the part of the Client web interface in the *Financial Documents* -> *Financial Documents* interface, unconfirmed payments, which no longer affect the balance, were hidden from the client.
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- New *Additional Fees* interface has been added to the BackOffice *Finance* menu for creating manual charges.
- It is now possible to create a *Sender ID* for the System owner without uploading the agreement in the System. Now messages from this Sender ID will not be charged. BackOffice *Account Management -> Sender IDs* interface has been updated accordingly.
- It is now possible to sort and filter reports generated in BackOffice *Reports and Analytics* interface.
- Now when archiving and unarchiving services a modal window with a warning is displayed in the BackOffice *Finance -> Services* interface.
- As part of the expanded WeChat channel support, the possibility to create Sender ID for the corresponding channel through the BackOffice *Account Management -> Sender IDs* interface has been implemented.
- In the the *Login* and *Password* fields of the BackOffice *Account Management -> Sender IDs* interface trimming of the end-of-line special characters (spaces and line breaks) that could cause an error when trying to use the corresponding Sender ID has been added.

Common features:

- It is now possible to process inbound (client) SMPP traffic through API.
 - Viber sessions support, as well as *Transactional* and *Promotional* messages support has been added.
 - New file template containing detalization of WhatsApp charges and fields for specifying WhatsApp regions and conversation types has been developed.
 - Examples of requests for sending single messages and email broadcasts have been added to OMNI API documents.
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2 Fixed issues

Client Portal:

- User column display settings were not saved after re-login. The issue has been fixed.
- The issue that caused the “*hide expired*” switch to work incorrectly in the Client Portal *Finance* -> *Services* interface has been fixed.
- Downloaded images disappeared from the carousel in the Client Portal *Assets* -> *WhatsApp Templates* interface when saving a WhatsApp template. In this case, the template itself was not sent to Meta, but was saved as a draft. The issue has been fixed.
- Viber chatbots are now displayed correctly in the Client Portal *Conversations* interface.
- Date filter reset in the Client Portal *Conversations* interface has been fixed.
- Messages with a WhatsApp template were not sent through the Client Portal *Conversations* interface. The issue has been fixed.
- Issues related to the validation of WhatsApp templates, affecting correct creation of new types of templates, as well as launching of broadcasts with WhatsApp templates, have been fixed.
- *Save as draft* button was made available for cloned broadcasts.

BackOffice:

- Incorrect display of the names of countries, networks and resources in the *Invoices and charges* interface has been fixed.
- The issue of missing rebind attempts for SMPP connections that were disabled and then enabled in the *Vendors SMPP connections* and *Client SMPP connections* interfaces has been fixed.
- The net mapping logic for column values during rate import resulting in the wrong network choice during mapping has been reworked.

Common features:

- Messages and broadcasts continued to be sent after the agreement attached to the Sender's ID had expired. The issue has been fixed.
 - The following issues related to broadcast moderation have been fixed:
 - Broadcast created by means of cloning another approved broadcast, consequent moderation was required, although no changes were made;
 - After making changes to an existing broadcast and saving it as a draft, the broadcast was still sent for moderation;
 - Broadcast created as a result of cloning of a broadcast with the Moderation status was also assigned the *Moderation* status, although another request for moderation was not submitted;
 - When editing a rejected broadcast, it was possible to save it and resend it for moderation, even when no changes were made.
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